

**Q&A with IT professionals during
“Chai Pe Charcha with CP” on 03-09-2018 at TCS, Gachibowli.**

Q: Transgender (Hijras) are harassing commuters at traffic signals and other places by way of forcing the general public to give alms. Dial 100 response was poor when I contacted. What are the remedial measures taken up by police department to curb this issue?

A: CP: We are started enforcement against this issue. We already arrested four persons at Narsingi. In coming days we will ensure that no transgender will harass public on roads. Also the issue of livelihood of that community would be taken up with the help of GHMC. We also take appropriate action on improper response by dial 100 people.

Q: Many executive hostels are not maintaining proper records for the safety of women. What you are going to do in this regard?

A: DCP Madhapur: We already conducted an awareness program with all hostel owners and informed them about safety measures.

CP: We will ensure that all the hostels should maintain all the records and also install CCTVs for safety and security of women.

Q: I work at TCS, Adibatla and reside at Turkayamjal. In our transit, we feel safe but in our residential area, we request you to increase patrolling.

A: CP: That area falls under Rachakonda Commissionerate limits. However, we will address a letter to the concerned police authorities for strengthening patrolling in that area. It is also the individual responsibility to install CCTV cameras around their residence. Hence, we request you to install cameras in “nenu Saitham” program at your residence too.

Q: Using PA system by traffic police is a good initiative. What are the measures you are taking against unnecessary honking and using head lights in high beam?

A: DCP Traffic: It is more of a behavioural issue. Enforcement can yield partial and temporary results only. But we can educate road users in this regard. From now onwards we add this point in our curriculum at TTI for counseling sessions involving persons found violating various traffic rules.

Q: I reside in Sudarshan Nagar Colony near HCU. There are no speed breakers or signals in that area. As a result, no one is slowing down their vehicle and it is very difficult to cross the road. Please address the issue?

A: DCP Traffic: We will examine the issue at the earliest and workout the possibilities of resolving the issue.

Q: There is a need to improve pedestrian crossings in all over the city.

A: DCP Traffic: Yes we are doing that. Already 49 pelican signal works are under pipeline through GHMC. But road users shall start respecting the “Right of Way” of the pedestrians. We will work in coordination with the GHMC for improving pedestrian infrastructure on the roads..

Q: Vehicles going out from TCS towards Lingampally are taking ‘U’ turn at IIIT junction. This is causing abnormal delay. Is there any provision/plan to make a ‘U’ turn right in front of TCS?

A: DCP Traffic: We have to check its impact on the traffic at IIIT junction and take a decision on road opening with the help of other stake holders like GHMC. We will take a decision after careful study in view of road safety.

Q: Now a days “SWIGGY”, “ZOMATO” and “UBER EATS” delivery boys causing lot of nuisance by violating traffic rules. What are all the steps you are initiating against them?

A: DCP traffic: We have already started taking action in this regard. Apart from enforcement, we are establishing a contact point with top management of the above companies to take up an awareness drive. We will get it done.

Q: Please check the possibility of making IIIT signal as a 4 way signal instead of the existing 3 way to allow traffic coming from ISB side to go directly towards DLF, instead of going towards Gachibowli stadium and taking ‘U’ turn in front of stadium.

A: DCP Traffic: We will examine it and work out on possibilities keeping in view of the congestion and safety aspects.

Q: Traffic flow is smooth when there is a traffic constable present at DLF road. Please ensure the presence of traffic constable.

A: DCP Traffic: Unless there is an emergency or other priority, we are posting traffic staff at that point. We will try to post on all the days for smooth flow of traffic.

Q: Begging and rag picking by children at signals is a menace. What you people are doing on this?

A: DCP She teams: We have dedicated operation smile teams to rescue children on streets. We have already rescued 230 such children and joined them in shelter homes. We will improve our performance and see that there will not be such children on roads. It is a socio economic issue involving some nomadic and semi-nomadic communities of the country who migrate to large cities seasonally and live on streets with their children in utter bad conditions. It is a complex issue. But our operation smile teams are working as per the legal mandate/responsibility under the Juvenile Justice (Care and Protection) Act, 2015. We have started this work and we would keep improving.

Q: Speed guns and over speeding challans are creating much impact on day time on ORR, but what about night time? Is there any plan to extend it to night time?

A: DCP traffic: We are adopting technology to enforce speed limit on ORR in night time. We are using ANPR cameras, and measuring distance and time taken to travel, basing on this calculation we will generate challans in near future.

Q: Auto drivers are uncontrollable, they are charging very high. When we go by autos from Deccan park to Bachupally, we are facing lot of difficulty in dealing with them.

A: DCP Traffic: We will coordinate with RTA officials and make sure that all the autos invariably use meters. But, the society is encouraging such autos to run on sharing basis which is not permissible in law. We have been conducting education sessions to the auto drivers to improve their behavior with their customers so as to improve city’s image thereby. Public can lodge complaint against auto drivers on our dedicated 24X7 whatsapp number 8500411111 or call 040-23002424.